UNM HOSPITAL **Communications**

Informatics Interoperability Update
Syncronys HIE Highlight

Did you know you have access to Syncronys, the state's Health information Exchange (HIE), which allows patient care coordination between UNM Health and other health care organizations within New Mexico such as Lovelace and Optum?

Syncronys access is now available to providers after completion of a Learning Central module. This HIE allows us to access health information from other health organizations within New Mexico. Each participating organization decides what information to share to Syncronys. Problems, allergies, medications, lab results, and immunizations are most common. Some organizations include other documents as well.
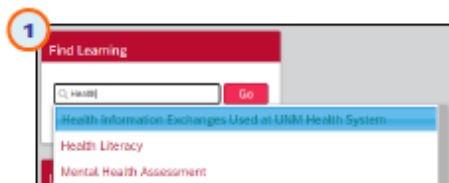
What organizations participate in the Syncronys HIE?

Almost every health care organization in New Mexico participates in Syncronys. Some of the important organizations that participate are:

- Presbyterian
- Cibola General Hospital
- Christus St. Vincent

- Optum
- Carlsbad Medical Center
- Gila Regional

- San Juan Regional Center
- Artesia General Hospital
- UHS- Lovelace Hospitals

How do I access Syncronys?

1. First, complete the **Learning Central** training, "**Health Information Exchanges Used at UNM Health System"**.

2. After successfully completing the training module and acknowledgement, the UNM Health Service desk will send an email with your Syncronys User ID and temporary password.

3. You can then log into the Syncronys web site at: https://portal.nmhic.org/

4. Enter your user ID and temporary password and click Login.

5. Read and accept the disclaimer and you are ready to begin searching for your patient's information!

For more information on getting your account and using Syncronys, please review the attached tip sheets or email Computer Learning Technologies.