Self-Directed Choices LLC

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Mission and Goals Overview

The Mission: Self-Directed Choices, LLC is established to help people to design their unique self-directed program. Self-Directed Choices educates, assists, and guides individuals on how to successfully manage their self-directed services (such as Medicaid, Medicare, Support Waivers).

Goals: We believe all individuals have a right to community integration without barriers.

Clientele (all ages and disabilities)

*As long as a client qualifies for Medicaid, Medicare or a support waiver (even if they are on the waiting list)

- Aging/Elderly issues and diagnoses
- Alzheimer's
- Brain injury
- Down Syndrome
- Intellectually impaired
- Homelessness
- Mental illness
- Movement disorders, (i.e. Parkinson's disease, and Huntington's disease)

How they Grow

- Offer English, Spanish, and Navajo translators
- Partner with CDD and Waivers
- They gain clients by word of mouth and conferences (not allowed to solicit)
- They do not allow any voicemails (always answer even on holidays/weekends)
- Program Evaluations yearly
- No waitlist
- Does not come out of Clients Budget